

## Sandos Hotels & Resorts at the Technological Forefront in 2024

Playa del Carmen, Mexico, Monday, January 15, 2024. Sandos Hotels & Resorts is pleased to announce new digital advancements, which have transformed the way in which our guests and business partners interact with our platforms, improving usability and experience online. This transformation consists of renewing different portals, such as the corporate website, the new travel agent portal, and the portal for our loyalty program. Complementing these innovations are other new advancements that were launched at the end of 2023: Online check-in and the official Sandos app.

The new website, sandos.com, is distinguished by its easy-to-use interface, intuitive navigation, and wide availability of information. This platform promises to simplify and make the booking process easier.

The new portal for commercial partners, sandosagents.com, is focused on providing travel agents with a website where they can have a user area where they will find resources to promote Sandos hotels, document and manage their reversals, manage your coins to redeem them for stays, and much more.

For our most loyal guests, the recently renovated sandos4u.com website offers exclusive benefits, immediate rewards, and a completely personalized user area where you can control and manage your coins to get the most out of our loyalty program.

Additionally, Sandos is pleased to remind guests that Sandos Playacar, Sandos Caracol Eco Resort, and Sandos Cancun now offer online check-in. This feature allows travelers to register early, saving them valuable time, allowing them to avoid lines, and making their arrival experience seamless.

With the Sandos app, guests can access all the information they need about the hotel, its services, and its facilities directly on their smartphones. They will also be able to make restaurant and spa reservations with ease.

For more information and updates on digital innovations, visit www.sandos.com

## About Sandos Hotels & Resorts

Sandos Hotels & Resorts is a young brand that has become a hotel industry leader, striving to offer memorable stays to every one of its guests. Today, the company has a total of nine all-inclusive properties set among the best beach destinations in Spain and Mexico, with hotels for families and adults alike in search of an unbeatable vacation getaway.