

## PCR TESTS FOR SANDOS GUESTS

*(Sandos Caracol, and Sandos Playacar)*

Due to the contingency generated by the transmission of the SARS-COV-2 virus and its consequent disease, Covid-19, restrictions to enter other countries from Mexico may require a PCR test to rule out that travelers are carriers of the virus upon arrival.

In order to make your stay and your trip home easier, our associates at Grupo Médico Costamed offer the complete service to perform the test without having to leave the hotel facilities and at a preferential price.

If you require this service, please contact the Costamed call center at 800 900 1133, via email at [covid19@costamed.com.mx](mailto:covid19@costamed.com.mx), or at any of the Costa Med units:

- Costamed Cozumel  
Tel. 987.872. 9400  
[frontdeskcozumel@costamed.com.mx](mailto:frontdeskcozumel@costamed.com.mx)
- Unidad Diagnóstica Costamed Cancún  
Tel. 998.561.0309  
[Admin.cun@costamed.com.mx](mailto:Admin.cun@costamed.com.mx)
- Costamed Playa del Carmen  
Tel. 984.803.7777  
[frontdeskplaya@costamed.com.mx](mailto:frontdeskplaya@costamed.com.mx)
- Costamed Tulum  
Tel. [984.124.0830](tel:984.124.0830)  
[frontdesktulum@costamed.com.mx](mailto:frontdesktulum@costamed.com.mx)
- Costamed Puerto Morelos  
Tel. [998.500.2505](tel:998.500.2505)  
[frontdeskptomorelos@costamed.com.mx](mailto:frontdeskptomorelos@costamed.com.mx)

The test includes:

- Collection of PCR samples through nasopharyngeal/oropharyngeal swab in the space designated by the hotel.
- Delivery of results via email 24 to 48 hours after taking samples.

**Preferential price per agreement\*:**

**PCR COVID-19: 2,250 MXN (VAT included)**

**Rapid Antigen Test: 450 MXN (VAT included)**

Considerations:

1. It does not apply for tests taken in the room.
2. Only applicable for guest staying at Sandos Playacar and Sandos Caracol.
3. It is necessary to make an appointment.
4. Take the test at least one day in advance of the flight departure date for the delivery of results.
5. Samples cannot be taken from you on the spot if you have symptoms. You should be referred to the nearest hospital to provide you with adequate care.
6. The payment of the tests will be made directly to the Costamed rep at the time of taking the samples by credit card (Visa, Mastercard or American Express).
7. We guarantee that the handling of patient information will be confidential and completed with professional ethics while respecting the Official Mexican Standards in health matters.
8. The price of the test is subject to change without notice\*.